



CSI 3-Year Standard Limited Warranty for EV Components

1. CSI warrants during the Warranty Term that the Product: (i) will be of merchantable quality and free from defects in material and workmanship, (ii) will conform to the Specifications and all standards set forth by the United States Department of Transportation, including Federal Motor Vehicle Safety Standards and any other applicable U.S. federal, state and local laws applicable to the Products or services, in effect at the time of manufacture, and (iii) will be fit for the intended use of the Product.
2. Warranty Term
 - 2.1. The “**Warranty Term**” for all CSI electric vehicle components shall mean the lesser of (A) three (3) years from the date “Warranty Commencement Date”, or (B) One hundred thousand (100,000) miles.
 - 2.2. The Warranty Period shall commence “**Warranty Commencement Date**” from the earlier of (i) the date the vehicle (with battery installed) is delivered to an End Customer; (ii) 30 days after the date of installation of the battery into a vehicle; or (iii) 3 months after the delivery of the Product.
3. It is Customer’s responsibility to diagnose issues, remove defective parts from applications and return them to CSI for evaluation and repair/replacement.
4. This warranty will cover full repair or replacement costs including the cost of product diagnosis at CSI, labor, and parts, for the component that is covered by the factory warranty and is proven defective during the Warranty Term.
5. Warranty obligations do not apply to conditions resulting from tampering, abuse, neglect, unauthorized modifications, or improper maintenance; or any other item listed under “What is Not Covered” in the factory warranty guide.
6. As a condition of this warranty, Customer is responsible for properly using, maintaining and caring for the system as defined in the Owner’s Manual (provided by CSI with the Product). CSI recommends that records be kept of all repairs and maintenance performed to the Product.
7. To obtain warranty repairs, contact CSI 8:00 am to 4:00 pm PST M-F and a representative will provide assistance to help resolve issues.

If during the warranty period Customer becomes aware of any defect covered by CSI’s warranty, Customer shall promptly give written notice of the defect to CSI under CSI’s Return Material Authorization (RMA) process and make the product available for inspection. Upon receipt of a RMA number and shipping instructions from CSI, Customer shall return the product to CSI. Returned products will not be accepted by CSI without a RMA number. Upon receipt of the product, and subject to availability and production scheduling, CSI shall at its option either repair or replace any defective product within 60 days. Customer shall pay all costs of shipping the product from Customer to CSI and returning the product to Customer. CSI shall be responsible for the shipping of a replacement product.

8. THE WARRANTY ABOVE IS THE SOLE AND EXCLUSIVE WARRANTY. CSI MAKES NO OTHER EXPRESSED OR IMPLIED WARRANTIES. CSI HEREBY DISCLAIMS ALL OTHER EXPRESSED OR IMPLIED WARRANTIES, WHETHER IMPLIED BY OPERATION OF LAW OR OTHERWISE. UNDER NO CIRCUMSTANCES WHATSOEVER SHALL THE SELLER AND THE BUYER BE LIABLE TO EACH OTHER FOR ANY INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER FORESEEABLE OR UNFORESEEABLE, AND WHETHER BASED UPON LOST GOODWILL, LOST RESALE PROFITS, LOSS OF USE OF MONEY, WORK STOPPAGE, IMPAIRMENT OF OTHER ASSETS, OR OTHERWISE.